

# Limited English Proficiency (LEP) Fact Sheet



Individuals who do not speak English as their primary language and who have a limited ability to read, speak, write or understand English can be limited-English proficient (LEP).

## Language Assistance Plan (LAP)

We have implemented an LAP to help LEP individuals gain access to RMA programs and activities. The LAP identifies language resources, personnel and services for LEP individuals, including employees, USDA agencies, community-based organizations, language translations and interpretation services.

## Who to Contact

If you identify an LEP individual who has a language assistance request, please contact Hunter Hall at [LEPCoordinator@RainHail.com](mailto:LEPCoordinator@RainHail.com) and, if possible, provide the following information:

- The language(s) of the LEP individual.
- The information being requested.
- Any available language resources.
- Urgency of the request.
- Type of language assistance needed (written or oral).

Please send any questions to [LEPCoordinator@RainHail.com](mailto:LEPCoordinator@RainHail.com).